

## **Spring Acre - Frequently Asked Questions**

Based on the many inquiries that we have received in the past, we have compiled a list of frequently asked questions and answers. Please feel free to [contact us](#) by telephone or e-mail, should your specific question is not answered in the below list that we have compiled.

**What is Tripadvisor and what is the significance of being “Rated Excellent” on Tripadvisor?** Tripadvisor ([www.tripadvisor.com](http://www.tripadvisor.com)) is a travel website that assists travelers in gathering information, posting reviews and opinions of travel-related content and engaging in interactive travel forums. The website services are free to users, who provide most of the content. The website posts unbiased reviews from genuine travelers who have actually shared their experience of a hotel or vacation rental property on Tripadvisor. A property is “Rated Excellent” when the guest reviews in terms of overall value exceeds 4.5 out of a possible score of 5.

**Are children welcome at Spring Acre?** Children of any age are welcome at Spring Acre. They are sure to love the “kid’s room”, which has two bunk beds. Four children or even adults can sleep comfortably in this room. Slightly younger children may also share the spacious double bed with their parent’s, if necessary, in any of the other three bedrooms.

**Can you accommodate more than 10 persons?** As the bungalow has 3 bedrooms with double beds (sleeps 2 adults each) and 1 bedroom with 2 bunk beds (sleeps 4 adults) 10 would be the recommended number of guests. However, a young child may be able to squeeze in and share a double bed with 2 adults. We could also provide 2 camping mattresses with linen, if required.

**Is driver accommodation available at the bungalow?** Driver accommodation is available close to the bungalow for a nominal charge. Please inquire from us at the time of making the bungalow reservation.

**Are meals provided at Spring Acre?** We provide a sumptuous breakfast for all our guests with our compliments. We believe that while you are on holiday, you would need lot of flexibility as there are [many things to do](#) in an around Nuwara Eliya. Hence, many options are provided for your lunch and dinner; including hiring a cook, ordering from the restaurant nearby,

eating out, or even putting to use your culinary skills in our well equipped kitchenette. Please talk to us and we would be happy to arrange the most suitable option to fit your holiday plan. For more information, please check-out the [dining options](#) at Spring Acre on our website.

**What is the weather like?** As Spring Acre is at an elevation of 5500 feet above mean sea level, the climate is cooler and less humid than in Colombo and on the coast. Typically, cool mornings, warm days and cool evenings. Daytime temperatures are comfortable in the low 20's °C and at night it can drop to 10 °C. Hence, room heating and a fireplace is provided in the bungalow. Please check-out the [weather forecast](#) and [climate information](#) in Nuwara Eliya, which is available on our website.

**Which is the best season to visit?** Spring Acre is a year round destination. The driest part of the year is between December and April. May/June and October/November are wetter months due to the monsoon. However the ambience of the bungalow is such that you'd think there's nothing better than curling up in front of the fireplace or bedroom and enjoying the [many indoor activities that the bungalow has to offer.](#)

**What should we wear?** Bring a light sweater for cool mornings and evenings, sturdy walking shoes to explore and in the monsoon months, a waterproof top.

**What kind of terrain is available for hiking?** This region offers a great variety of hikes. You can choose from a leisurely walk along the tea estate opposite Spring Acre or a real hike of up to 6 hours. We offer hiking trails and an expert Naturalist for a nominal charge. Please visit our website for a list of [places to visit](#), [guided excursions](#) and [hiking trails](#).

**What kind of transport arrangements is available from the airport / Colombo?** Most guests come by private car either as part of a bigger exploration around Sri Lanka or arranged by Spring Acre. The journey time is 5 hours from Colombo or 2 hours from Kandy. You could also opt to travel by train. But the quickest way to Nuwara Eliya - in just 30 minutes - is to take the Srilankan Airlines Airtaxi! Please check-out our website for [travel options and driving directions](#).

**Can you help us book similar accommodation in other parts of Sri Lanka and transport?** We would be happy to introduce you to a suitable

party, who can arrange all your accommodation and travel requirements in other parts of Sri Lanka. Please let us know your requirements at the time of making your reservation.

**Can we pay on arrival?** Spring Acre is a privately owned family bungalow; therefore to guarantee a reservation we ask that you pay 50% at time of booking and the balance in full, 30 days prior to your check-in date. Please check-out the [cancellation policy on our website.](#)

